

 **STREAMLINE**[®]

INSTRUCTION MANUAL

HIGHLINE[™]

Codes:

HP-CLNG



English

INSTR-CLNG



Please read and make sure you understand all of the safety warnings and precautions prior to using your Power Pole.

Method Statement

The procedures outlined in this method statement govern the methods of working when operators use Telescopic Waterfed Poles for high pressure cleaning. All techniques described in this manual are to aid users of Telescopic Waterfed Poles to ensure the safety of the operative and others while the pole is in use. With the safety of the public being prime consideration in any domestic or commercial environment, the philosophy of the operator is to eliminate the risk if at all possible, but at least to reduce and control the risk through proper risk assessments. The procedures apply when operators are using telescopic poles to clean building facades and gutters where the public has a right of way or where customers' employees and/or visitors are using the area to access the premises. The procedures used while operating the pole are deemed to be safe and the individual operative has the responsibility of making sure whilst they are using the pole, the risk is eliminated or at least reduced to himself and to any third party.

The decision to use a telescopic pole in public areas or strong winds is down to the operator and all safety procedures should be followed to ensure that no unmanageable RISK is being taken. Filling in the relevant risk assessment forms will help the operator to make these decisions.

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Procedures

- Always park the vehicle with the cleaning system on board in a suitable location which allows the operator to fulfil the cleaning task on hand in the least obstructive way. Appropriate warning cones should be positioned at each end of the length of the building to be cleaned, or in walkways or public footpaths, making the general public aware of potential trip and slip hazards.
- Set the pressure washer machine in a suitable place, ensuring that it presents the least possible trip hazard and obstacle if used in public areas, especially with feed and high pressure hoses running to and from the machine.
- Connect the high pressure hose to the machine on the one end and to the pole on the other end. Ensure that the pressure washer has a mains water feed connected to it. The poles, in the main, consist of 6 feet extensions which are easily extended and locked into place with the locking clamps on each section.
- Extend the pole to the required length starting with the smallest section.

- When cleaning gutters, attach the gutter cleaning attachment to the pole end connection ensuring that it clicks into position. Likewise, do so with the chosen nozzle when attaching either to the pole end or to the gutter attachment to prevent it from being ejected when the trigger on the pole is squeezed. Begin the flow of water by starting the pressure washer. Hook the gutter attachment into the gutter to be cleaned.
- The operator must then brace himself as the trigger is squeezed to prevent the pole from whipping about from the pressure of the water. If the operator feels that he will lose control of the pole, simply releasing the trigger at the base of the pole will terminate the water pressure and help the operator to correct it.
- Once the desired pressure is achieved, the pole can be lead easily by walking slowly in the opposite direction to that in which the nozzle points, allowing the gutter to support the attachment. Gutters which have hard baked deposits in them may need to be pressure washed a second time after the first pass has allowed the muck to be loosened.
- When cleaning fascias or facades, care is needed to ensure that the pole is managed when the trigger is squeezed to prevent the water pressure causing the pole to whip out of control. If the operator feels that he will lose control of the pole as a result of this, simply releasing the trigger at the base of the pole will terminate the water pressure and help the operator to correct it. Experience leads to the operator developing correct pole techniques.

STREAMLINE® Warranty

The warranty on all Machines and Equipment is for 1 year (12-months) from RECORDED DATE OF PURCHASE.

THIS WARRANTY EXCLUDES NORMAL MAINTENANCE ITEMS, including but not limited to HOSES, FILTERS, O-RINGS, DIAPHRAGMS, VALVES, GASKETS, CARBON BRUSHES and damage to motors and other components as a result of failure to replace normal maintenance items. THIS LIST IS NOT EXHAUSTIVE.

If **STREAMLINE®** receives notice of such defects during the warranty period, **STREAMLINE®** will either, at its opinion, repair or replace components which prove to be defective.

Replacement parts will only be supplied under warranty, upon the inspection and approval of the defective parts by **STREAMLINE®**.

Should it be necessary to supply replacement parts before the opportunity to inspect, these will be charged at current prices and credit will only be issued upon subsequent inspection and warranty approval by **STREAMLINE®**.

The customer is responsible for the cost of return of the defective part. If warranty is approved, **STREAMLINE®** will pay for the cost of the repaired or replacement part.

This warranty excludes the following conditions and circumstances which are at the discretion of **STREAMLINE®**:

Wear and tear, misuse, abuse improper maintenance, frost damage, the use of chemicals other than those supplied or approved by **STREAMLINE®**, improper installation or repair, unauthorised modification, incidental or consequential costs, loss or damage, service, labour or third party charges, the cost of returning defective parts to **STREAMLINE®**.

This warranty constitutes the exclusive remedy of any purchaser of a **STREAMLINE®** unit and is in lieu of all other warranties, express or implied, including without limitation any implied warranty of merchantability or fitness for use, to the fullest extent permitted by law. In no event shall any implied warranty of merchantability or fitness for use exceed the term of the applicable warranty stated above and **STREAMLINE®** shall have no other obligation or liability.

Important

Unfortunately these rights cannot be transferred to a third party.

Why STREAMLINE®?

Flexibility

- **STREAMLINE®** systems can be built according to customers' exact requirements
- For non-standard systems, the user's needs or specifications are listened to and turned into reality.

Quality

- Whilst price is important, quality is remembered long after price is forgotten
- We insist on sourcing brand name products from around the world, only of a reputable quality, and bring them together under the **STREAMLINE®** name
- All **STREAMLINE®** products carry a full one year's warranty, according to the manufacturers' standard terms and conditions of sale.

Service

- We have an in-house technical helpline able to answer most of your questions relating to the capabilities and functionalities of all **STREAMLINE®** products
- If we get it wrong, we will put it right. If you are sent a wrong item, we will immediately attend to sending you the correct item and arrange a collection of the wrong item without any quibbles
- **STREAMLINE®** is backed by a comprehensive range with massive stocks providing you with a 'one stop shop' for all your requirements.



MANUFACTURED
IN THE
UNITED KINGDOM



CHECKED AND
TESTED BY
QUALITY CONTROL



Hamilton House, 8 Fairfax Road,
Heathfield Industrial Estate,
Newton Abbot
Devon, TQ12 6UD
United Kingdom

Telephone: +44 (0) 1626 830 830

Email: sales@streamline.systems

Visit: www.streamline.systems

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